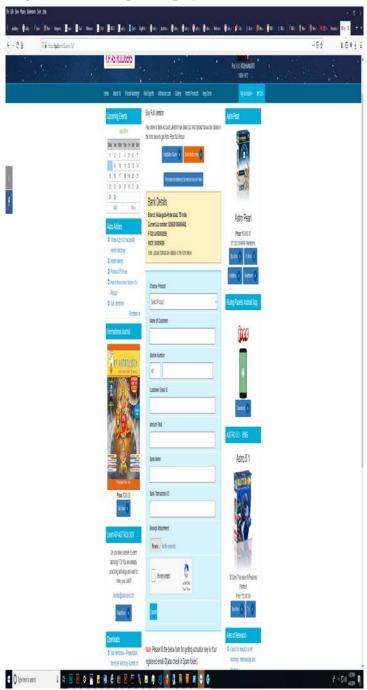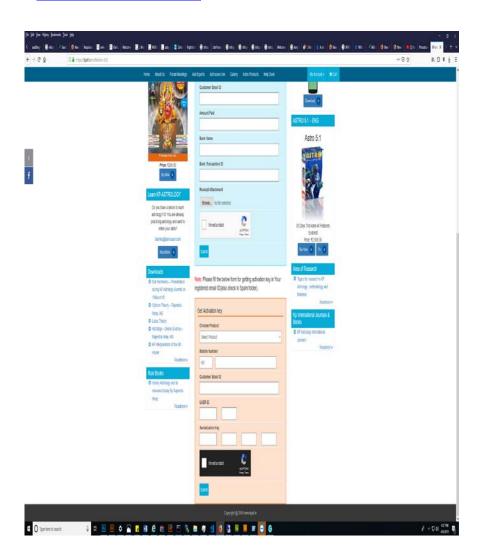For Buying the Pearl software and **getting full version keys** the procedure is

1. **Go to https://kpaf.in/notification-full/** and pay the product cost by transferring money to bank & **upload payment details to form below**

2. Upload the **payment receipt photo also**
3. On verification, an auto mail will come to your given mail ID **(inbox / spam folder)** accepting your payment is made and giving you link of **full Astro Pearl version link to download.**

4. Download and install. The installation guide is available at https://kpaf.in/InstallationDocumentstepbystep.pdf   If there is any problem mail to sales@astrouser.com
5. After installation the software will give serial key and User ID to you.
6. Visit the site https://kpaf.in/notification-full/#g_key   and you will get this screen.

7. Upload the User ID and Serialization key here.
8. You will get the activation key by an auto mail to your already registered Email **(inbox/spam folder)**
9. If you do not get mail in 48 Hrs after upload of UserID and serial key then contact sales@astrouser.com

10. If you get the Activation key but it does not work or there is an error then also mail to sales@astrouser.com with the screenshot of error.
11. If you have problem to install the key or the key does not work then contact Sri AVK Ramakrishna 9619911471
12. After installation and during use of Pearl software if there is any issue, go to http://astrouser.com/helpdesk   and submit ticket. Note down the ticket number.   You can check the resolution of problem by clicking on View Ticket and giving your ticket number.
13. If problem persists then contact Sri Ramakrishna who will interact with the technical team of ASTRO and will get back to you
14. Do not post screenshots or software problems on whatsapp group.